

Data Controller

Data Controller in terms of the LeanIX software is,

1. if you are not an employee of LeanIX, the respective customer of LeanIX you are working with. If you have difficulties finding out who is Data Controller and, respectively, its Data Protection Officer, please refer to dataprivacy@leanix.net.
2. If you are not working with any customer of LeanIX, the Data Controller is:
LeanIX GmbH, Friedrich-Ebert-Allee 37-39, 53113 Bonn, Germany
Contact e-mail: support@leanix.net

Data Protection Officer of LeanIX is Andreas Schmidt, c/o postal address above (refer to Data Protection Officer, personally)

Types of Data collected and processing purposes

Among the types of Personal Data that this Application collects, by itself or through third parties, there are:

Personal master data:

name, surname, profile picture (optional), user role in the software, subscriptions of objects, e-mail address

Purpose: user management, functions in the software such as subscriptions of objects

Communication data Type:

e-mail, user activity in the software, browser identification, IP address

Purpose: user management, functions in the software such as notifications, error analysis, quality assurance of the operation and the faultlessness of the software, user support and information about news, individual user training

Methods of processing:

The Data Controller takes appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data.

Data processing is carried out using computers and/or IT enabled tools, following organizational procedures and modes strictly related to the purposes indicated. In addition to the Data Controller, the Data may be accessible to certain types of external parties (such as third-party technical service providers, hosting providers, or IT companies) appointed, if necessary, as Data Processors by the Data Controller. The updated list of these parties may be requested from the Data Controller at any time.

Legal basis of processing:

1. If LeanIX GmbH is not the Data Controller, the data processing is carried out by LeanIX as Data Processor on behalf of the customer in accordance with the data processing agreement (Art. 28 of the General Data Protection Regulation (GDPR)).

2. With respect to its own employees, LeanIX is the Data Controller. The legal basis is the respective contract between the Data Subject and the Controller (Art. 6 (1)(c) GDPR).

Place

The Data is processed at the Data Controller's operating offices and in any other places where the processing parties are located.

Retention time

Personal Data shall be processed and stored for as long as required by the purpose they have been collected for. Once the retention period expires, Personal Data shall be deleted. Therefore, the right to access, the right to erasure, the right to rectification, and the right to data portability cannot be enforced after the retention period's expiration.

In due course, Personal Data will be deleted 30 days upon the lapse of the contract between Data Controller and LeanIX at the latest.

The Rights of Users

In general, the users are the employees of the Data Controller.

Object to processing of their Data.

Users have the right to object to the processing of their Data if the processing is carried out on a legal basis other than consent. Further details are provided in the dedicated section below.

Access their Data.

Users have the right to learn if the Data Controller is processing data, obtain disclosure regarding certain aspects of the processing, and obtain a copy of the Data undergoing processing.

Verify and seek rectification.

Users have the right to verify their data's accuracy and ask for it to be updated or corrected.

Restrict the processing of their Data.

Users have the right, under certain circumstances, to restrict the processing of their Data. In this case, the Data Controller will not process their Data for any purpose other than storing it.

Have their Personal Data deleted or otherwise removed.

Users have the right, under certain circumstances, to obtain the erasure of their Data from the Data Controller.

Receive their Data and have it transferred to another controller.

Users have the right to receive their Data in a structured, commonly used, and machine-readable format and, if technically feasible, to have it transmitted to another controller without any hindrance.

Lodge a complaint.

Users have the right to bring a claim before their competent data protection authority. The competent authority depends on the area of responsibility of the respective data processing. Since it is generally the User himself who enters Personal Data into the LeanIX software, the responsibility of the supervisory authority varies.

How to exercise these rights

Any requests to exercise User rights can be directed to the Data Controller through the contact details provided in this document. These requests can be exercised free of charge and will be addressed by the Data Controller as early as possible and always within one month.

Additional information about Data collection and processing

Legal action

The User's Personal Data may be used for legal purposes by the Data Controller in Court or in the stages leading to possible legal action arising from improper use of this Application or the related Services.

The User declares to be aware that the Data Controller may be required to reveal Personal Data upon request of public authorities.

Additional Information

More details concerning the collection or processing of Personal Data may be requested at any time. Please see the contact information at the beginning of this document.

Changes to this privacy policy

The Data Controller reserves the right to make changes to this privacy policy at any time by giving notice to its Users on this page and possibly within this Application and/or - as far as technically and legally feasible - sending a notice to Users via any contact information available to the Data Controller. It is strongly recommended to check this page often, referring to the date of the last modification listed at the bottom.