Collaboration is for Everyone

Utilizing LeanIX as the foundation for IT Services, enterprise IT modernization and innovation across the Pinellas County Government Technology Ecosystem

Pinellas County, Florida

978,045 Residents
US Census 2019 Population Estimate

Municipalities: 24

Geography:

|	
County Length:	38 Miles
Broadest Point:	15 Miles
Coastline:	588 Miles
Total Area:	608 Square Miles
Land Area:	280 Square Miles
Water:	334 Square Miles

.
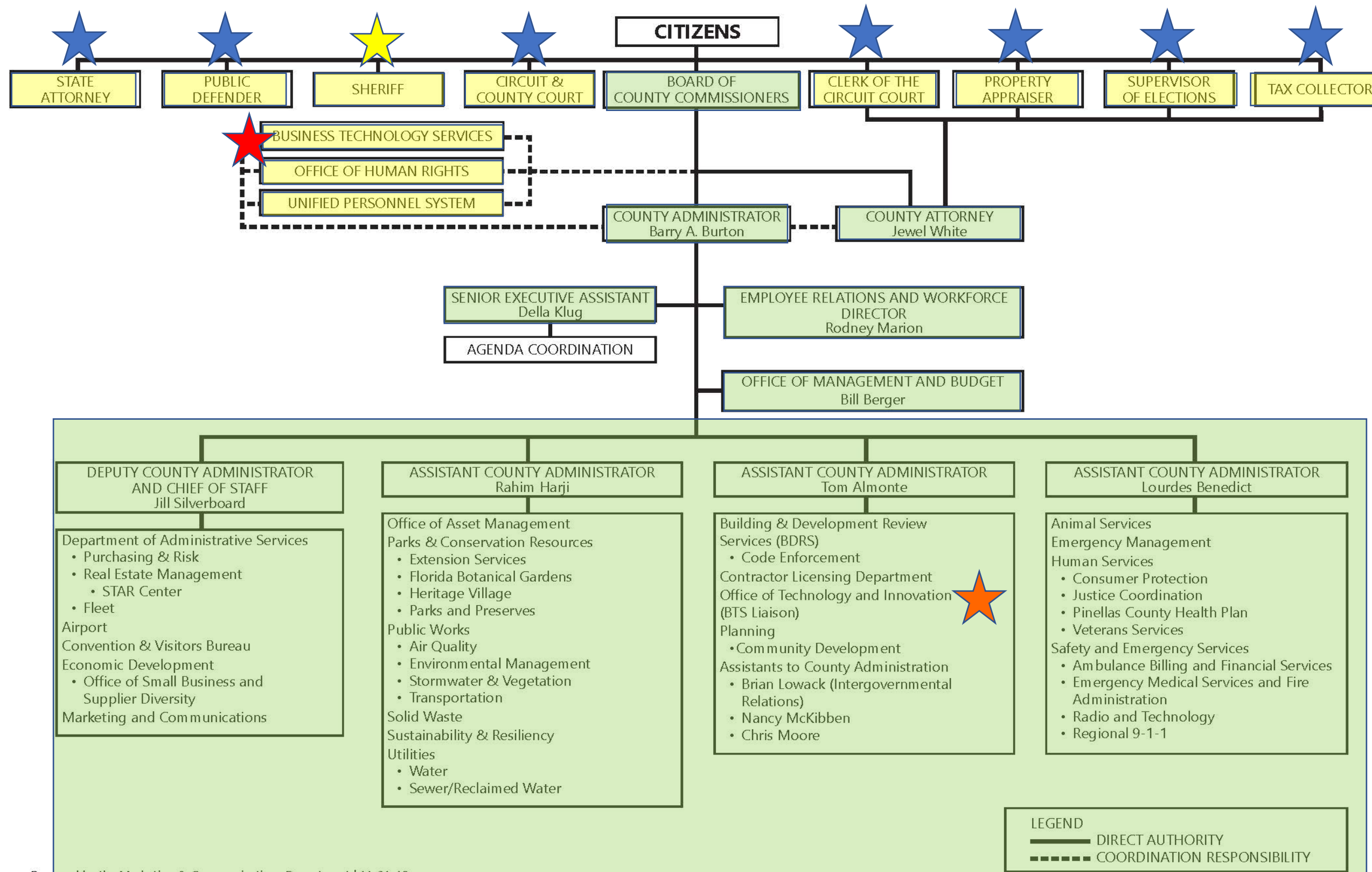
Pinellas County Business Technology Services (BTS) Ecosystem

- **Enterprise IT Services**
  - Enterprise Architecture
  - Enterprise Application Portfolio Management
  - Infrastructure (on-prem/cloud)
  - Enterprise Geographic Information Services (GIS)
  - Desktop/Device Services
  - Operations Center/Help Desk
  - Network/Telecom
  - Database Administration
  - Development Services/Support
  - Enterprise Cybersecurity

  - Enterprise Business Applications
  - e-Business and Business Intelligence Support
  - Justice Application Services
  - IT Finance/Contract Management
  - Enterprise IT License Management
  - IT Project Management/Governance
  - Disaster Recovery
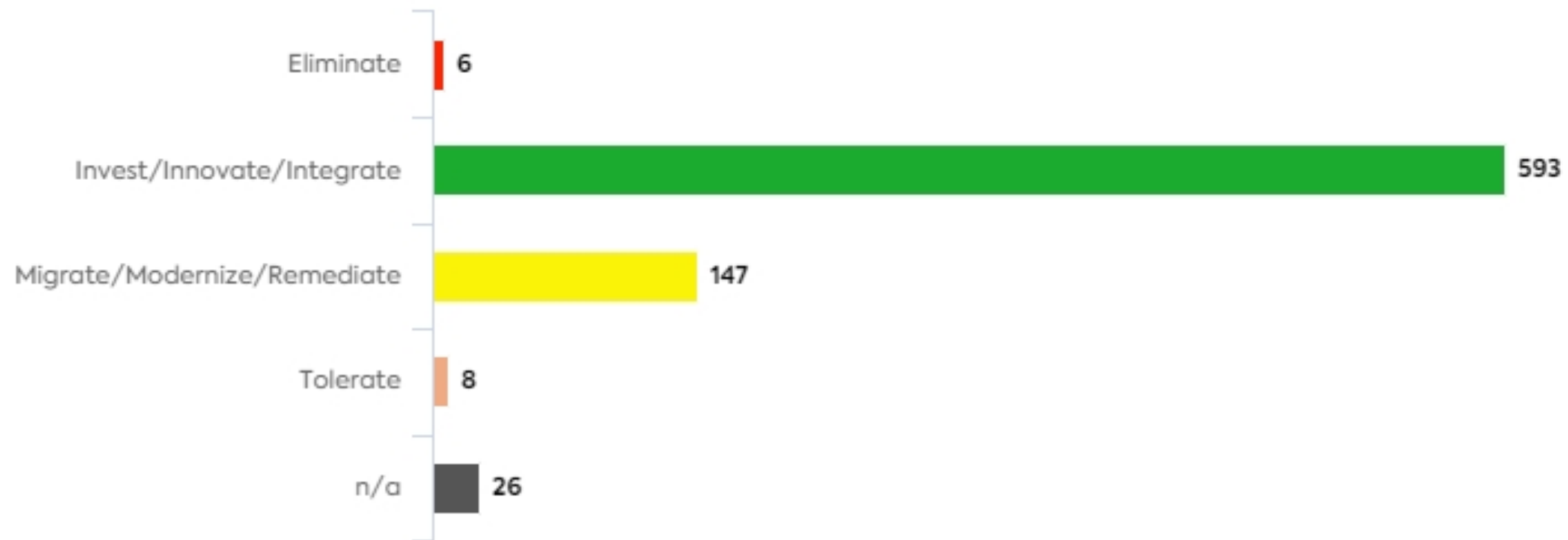 - Business Relationship Management

BTS Legacy Business Model
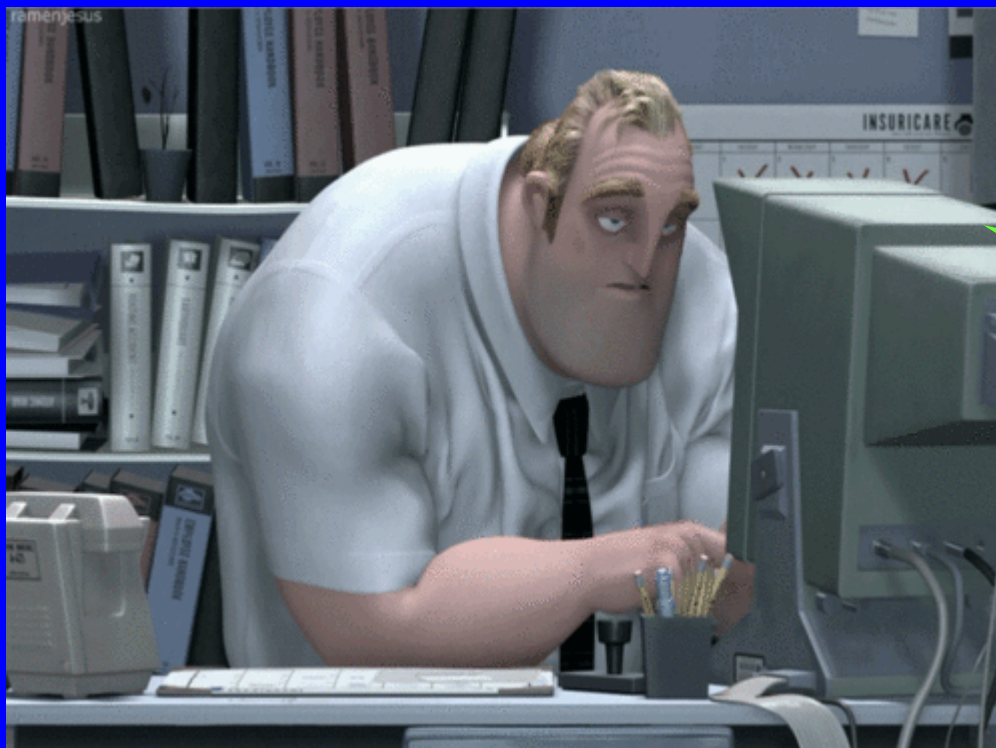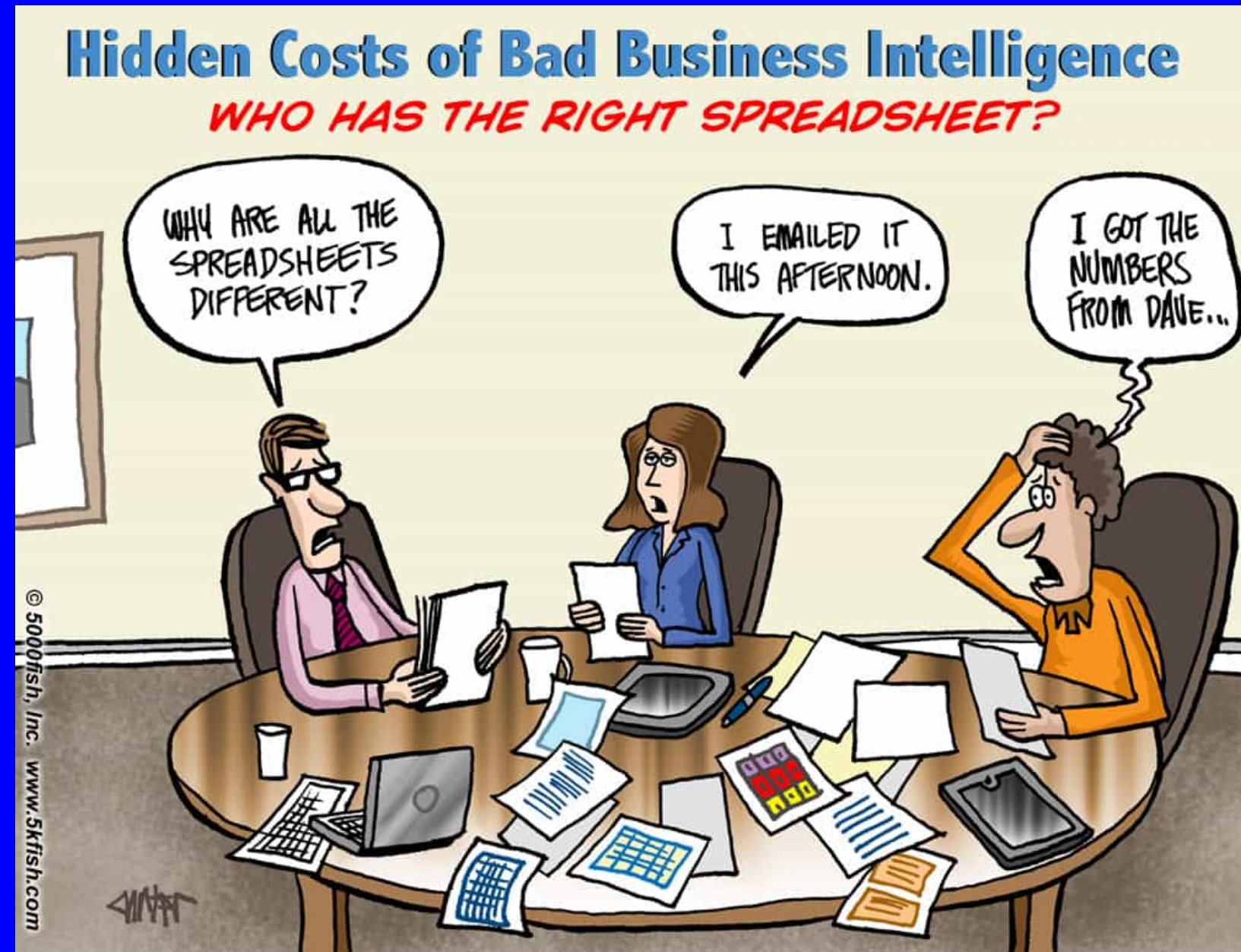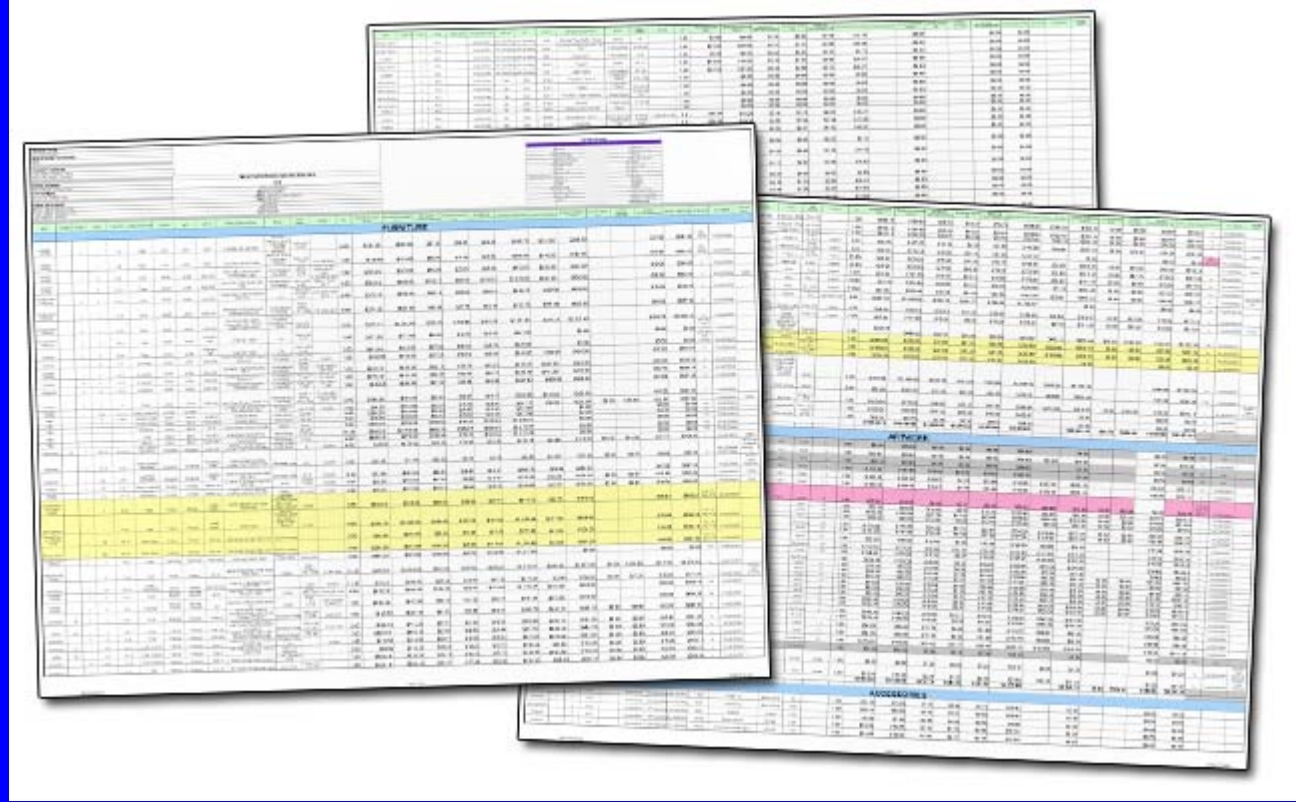
Dave was responsible for that but he retired 6 months ago..........

Current BTS Business Model
LeanIX Enterprise Application Portfolio
2015 to present

Application	**780**
Interface	**23**
Data Object	**257**
IT Component	**247**
Technology Stack	**44**
Business Capability	**150**
Process	**298**
Provider	**9**
Project	**7**
User Group	**148**

LeanIX Portfolio - Gartner TIME Model

Applications by Application Portfolio Management TIME Model

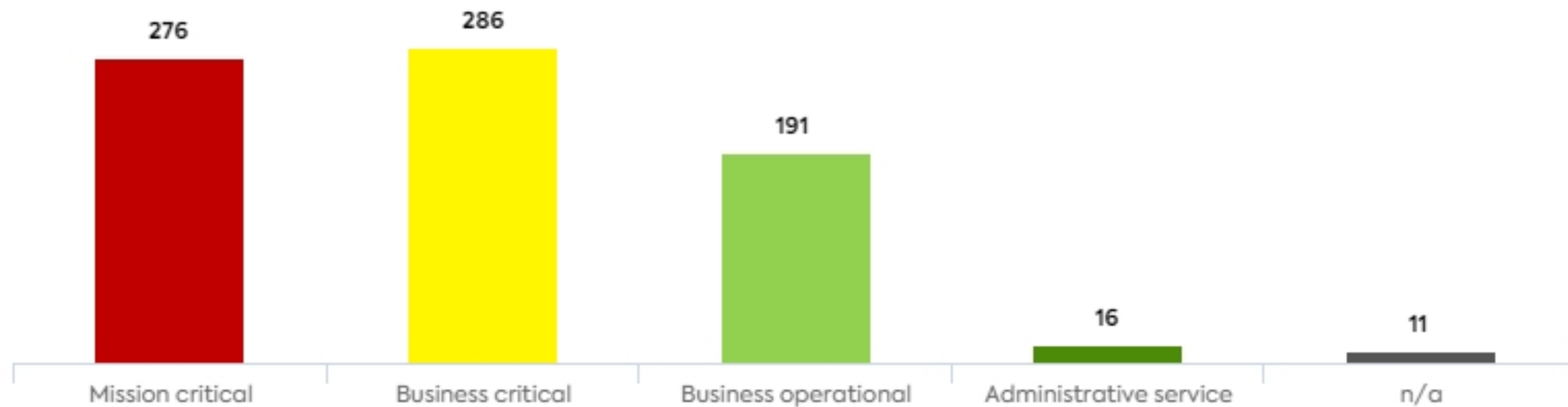| Category	Value
Eliminate	6
Invest/Innovate/Integrate	593
Migrate/Modernize/Remediate	147
Tolerate	8
n/a	26

LeanIX Portfolio - Data Object Classification

Application Data Object Classification
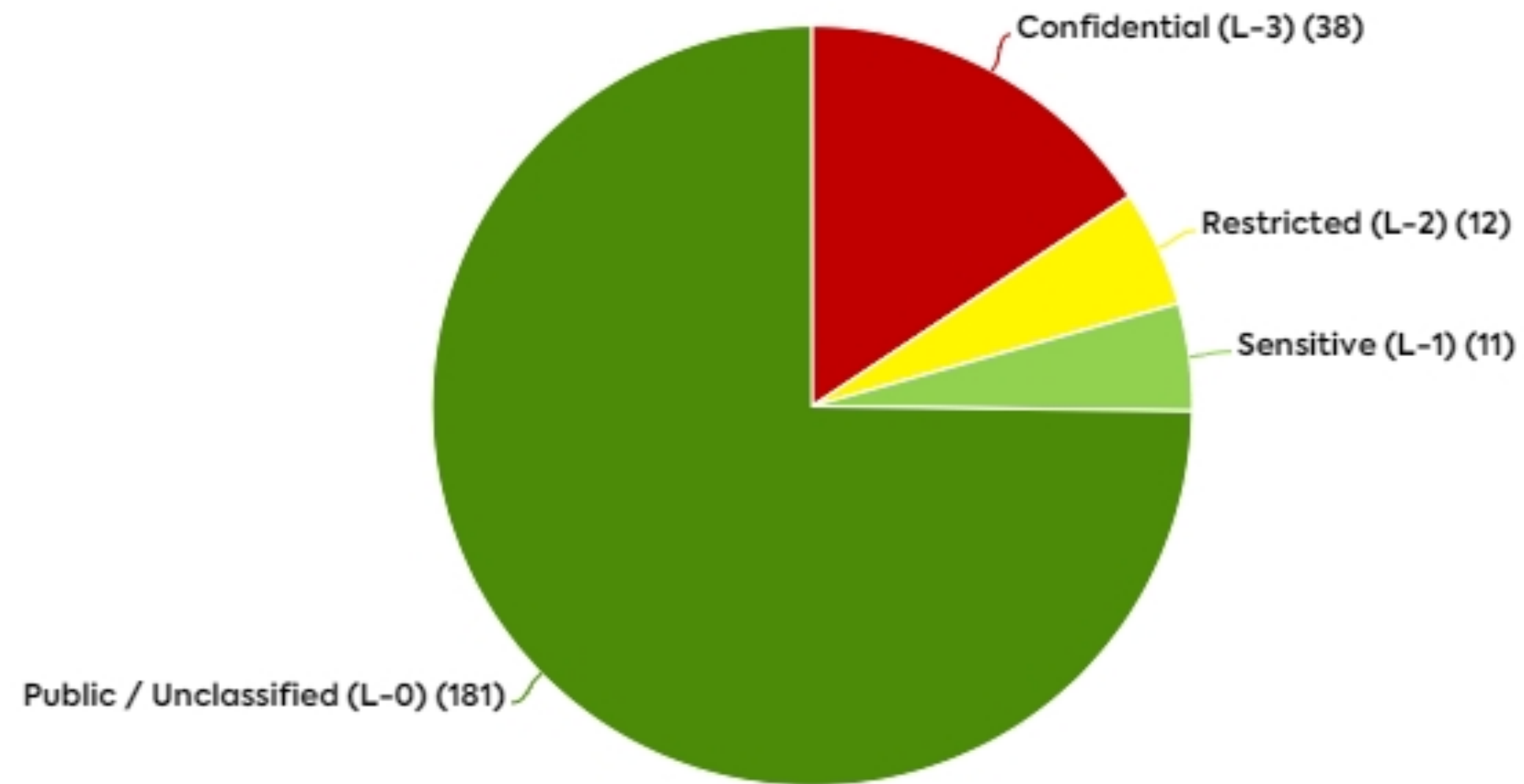
LeanIX Portfolio - Business Criticality

Applications by Business Criticality

Mission critical	Business critical	Business operational	Administrative service	n/a
276	286	191	16	11

LeanIX Portfolio - Technical Fit

Applications by Technical Fit

42	51	203	421	63
Inappropriate	Unreasonable	Adequate	Fully appropriate	n/a
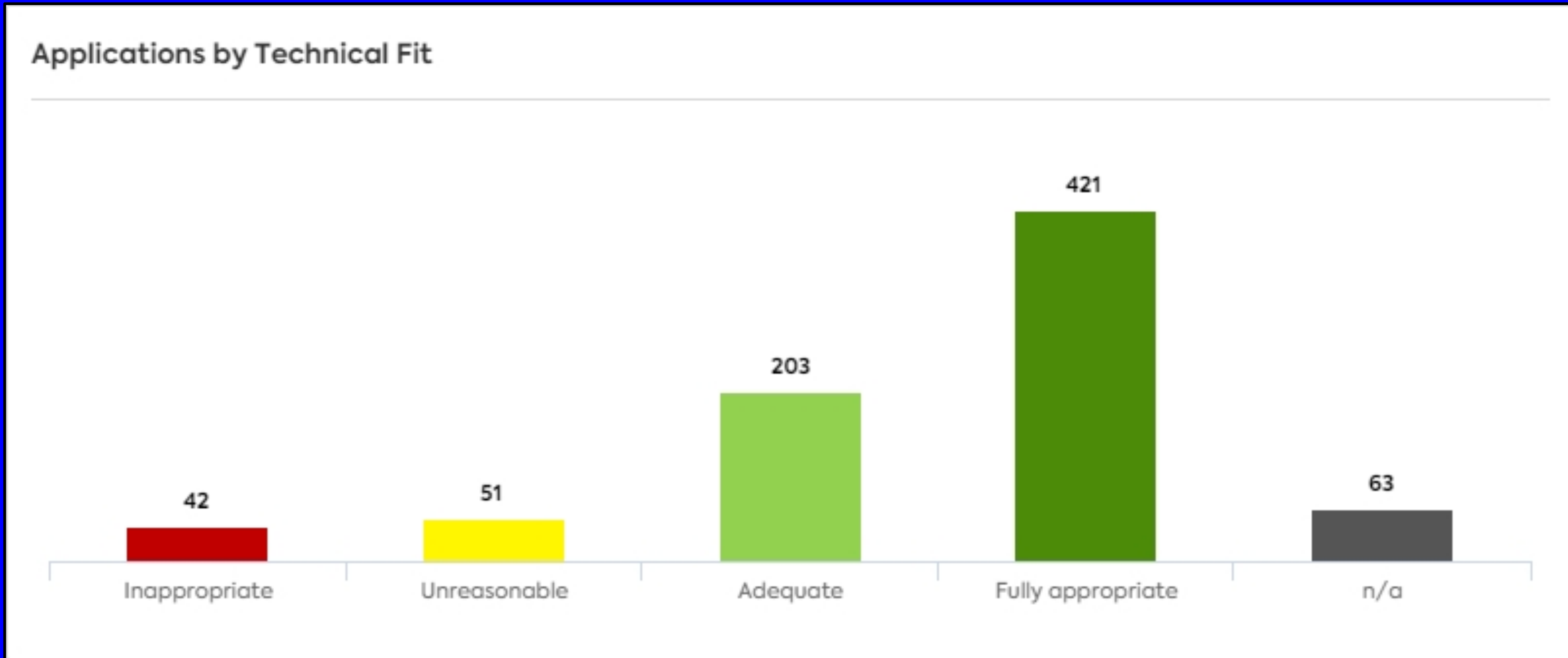
LeanIX Portfolio - Enterprise Architecture Roadmap Strategic Alignment Applications

Applications by Strategic Alignment

BTS Current State-Aligned	393
BTS Current State-Unaligned	86
BTS Future State-Aligned	285
BTS Future State-Unaligned	2
n/a	14
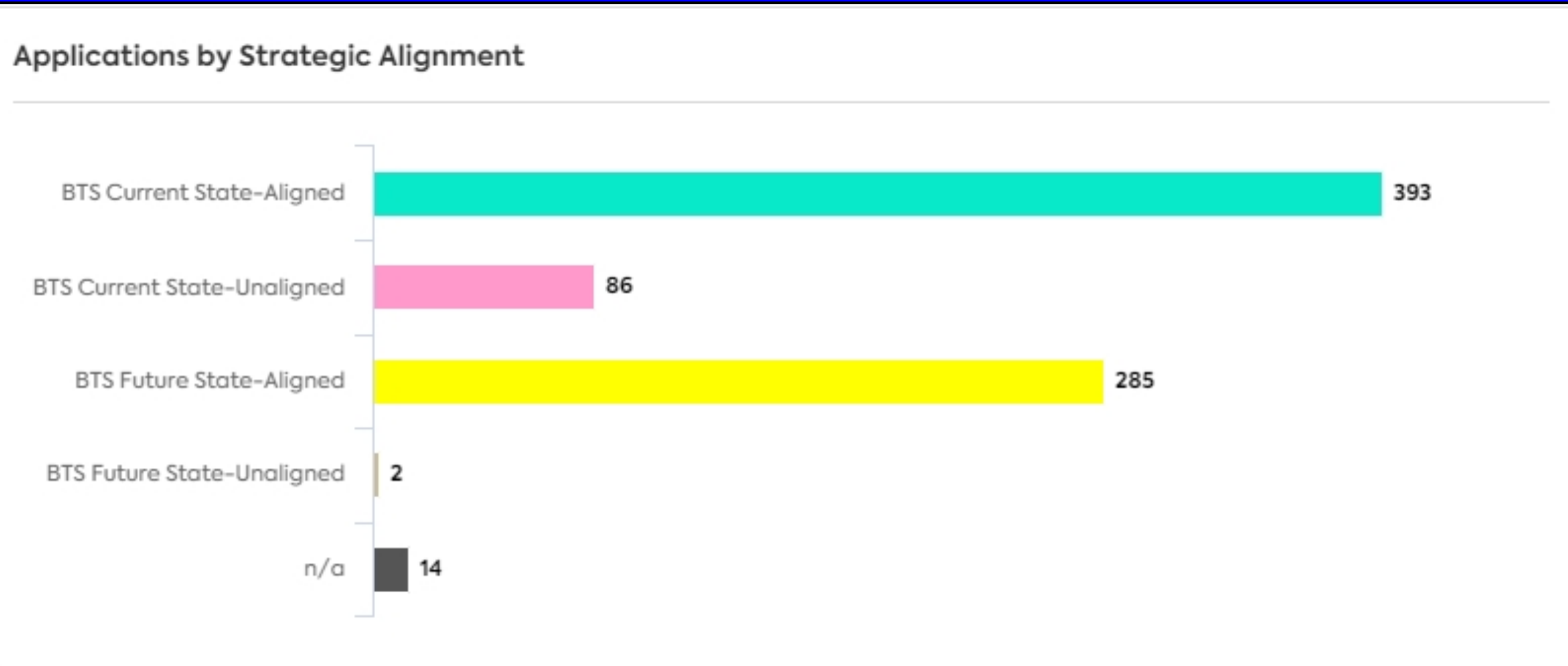
LeanIX Portfolio - Enterprise Architecture Roadmap Strategic Alignment IT Components

IT Components Strategic Alignment

BTS Current State-Aligned	64
BTS Current State-Unaligned	36
BTS Future State-Aligned	86
BTS Future State-Unaligned	0
n/a	61
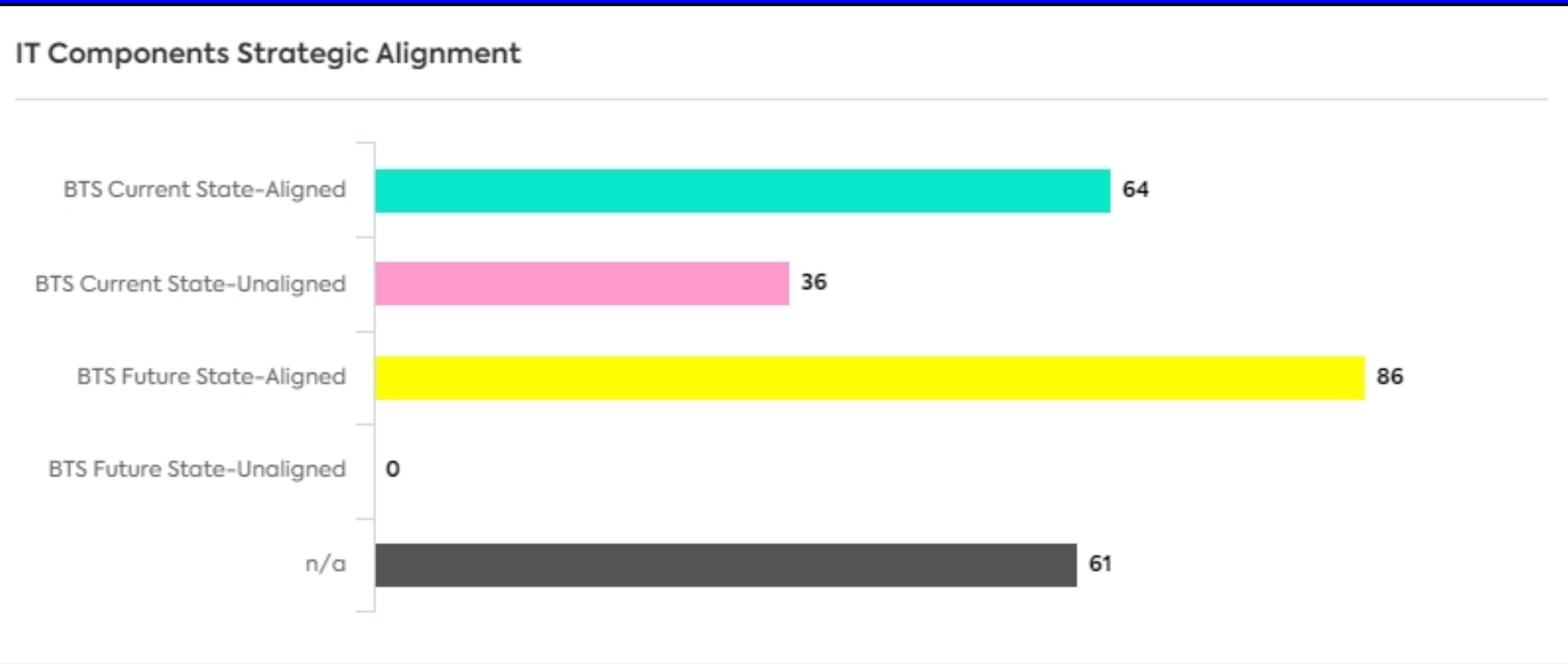
Applications by IT Support Group

- Tax Collector IT (18)
- 9-1-1 IT (1)
- State of Florida IT (7)
- Airport IT (5)
- Sixth Judicial Circuit IT (2)
- SOE IT (10)
- Radio & Technology IT (1)
- PCSO IT (1)
- PAO IT (2)
- OTI (276)
- BTS Enterprise (411)
- Clerk IT (29)
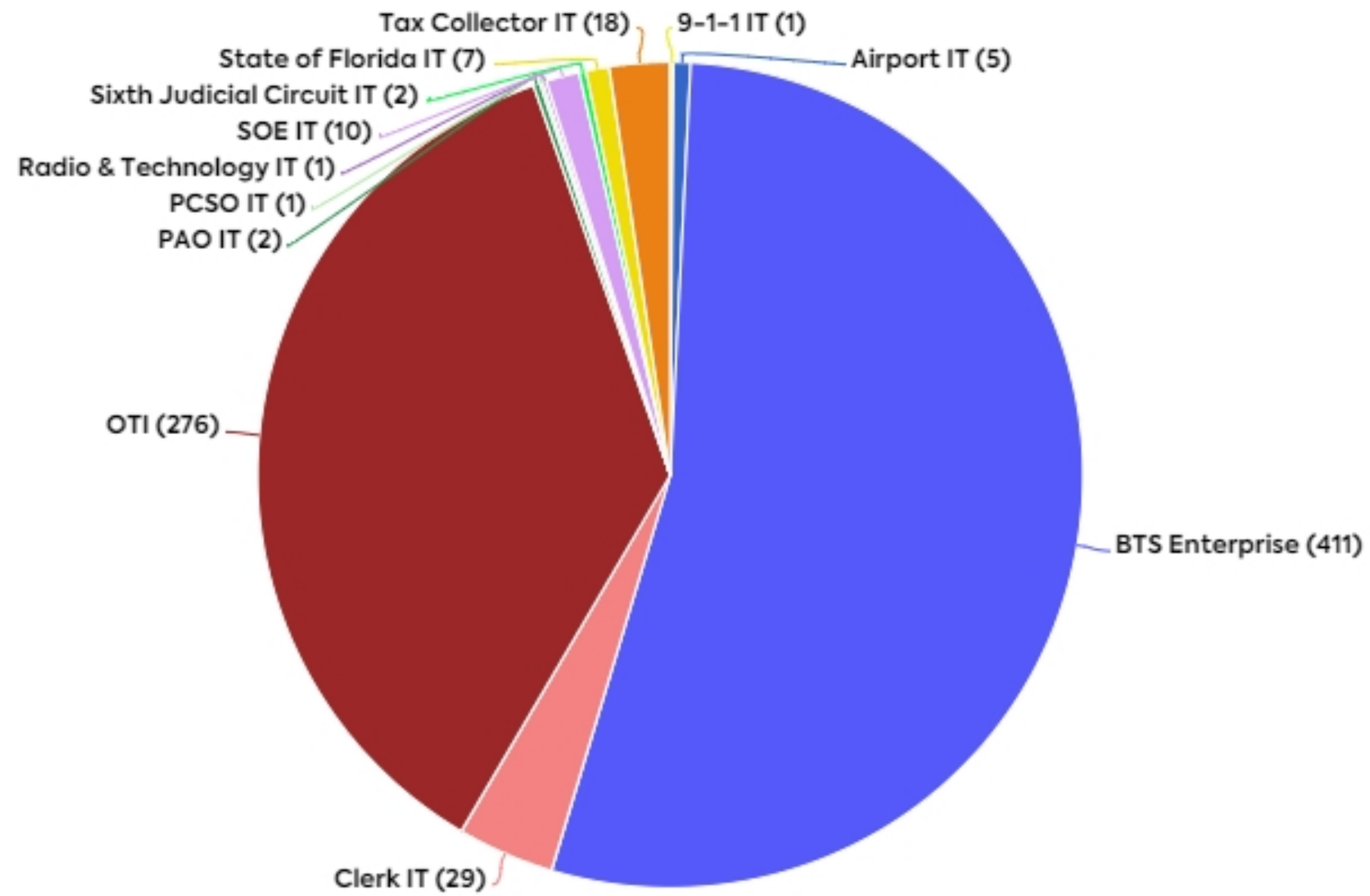
Collaboration

"A coordinated, synchronous activity that is the result of continued communications to construct and maintain a shared conception of a problem, goal or effort."

Collaboration is:

- Hard and inherently messy
- Releasing control
- Flattening the hierarchy
- Embracing diversity of thought, backgrounds and roles
- Uncovering and addressing bias
- Encouraging ownership and satisfaction of outcomes
- Facilitated and self-organizing
- Shared vision

Collaboration is not:

- Forced consensus
- Lack of accountability
- Avoiding conflict
- Inconsistent
- Not acknowledging bias
- Avoiding ownership and dissatisfaction of outcomes
- Competitive
- Lack of vision

Collaboration Through LeanIX

Technical Steering Cooperative

- Business Technology Services IT
- Supervisor of Elections IT
- Clerk of Court IT
- Court Admin – Sixth District IT
- Public Defender IT
- State Attorney IT
- Tax Collector IT
- Property Appraiser IT
- Sheriff IT
- BCC Office of Technology & Innovation

Recent Collaborations Fueled by LeanIX Data

- Ransomware: Vulnerability of Applications and IT Components

- Data Object Sensitivity, Classification & Security

- Windows 10 Device Migration and Application Certification

- Microsoft End of Life for Microsoft Windows 7, Microsoft SQL 2008/2008 R2 and Microsoft Windows Server 2008/2008 R2

- Application Access & Authentication – Protocols and Repositories