

METRICS AND FEATURE LIST BTC

BUSINESS TECHNOLOGY COCKPIT

METRICS

1. Definitions:
 - 1.1. “Applications” means a Fact Sheet of the type “Application” available in a Workspace.
 - 1.2. “Fact Sheet” means a documentation unit within a Workspace (Fact Sheet count results directly from the Subscription Services; archived Fact Sheets will not be counted).
 - 1.3. “Editor” is a User with edit rights to the Subscription Service.
 - 1.4. “Viewer” is a User with read only access to the Subscription Service.
 - 1.5. “Edition” means the applicable BTC edition purchased by Customer.
 - 1.6. “Workspace” means a self-contained, Customer-specific environment within the Subscription Services.
2. Fees determination/adjustment
 - 2.1. The annual Fees for the BTC module (per Workspace) are determined by adding the Fees for the relevant Edition, Editors and Viewers.
 - 2.2. The Parties will agree in the Order Form the Edition and the number of Editors and Viewers applicable for the initial 12-month billing period.
 - 2.3. To purchase a higher Edition, or to increase the amounts of Editors/Viewers, the Parties shall agree to a commercial adjustment in writing.
 - 2.4. The total number of Users (Editors + Viewers) shall not exceed 100. Usage above such limit is blocked. To exceed such limit, Customer shall contact LeanIX.
 - 2.5. The total number of Applications per Workspace shall not exceed 500. Usage above such limit is blocked. To exceed such limit, Customer shall contact LeanIX.
3. Fair Use Policy. Customer shall not use the Subscription Service in an attempt to avoid higher Fees. In particular:
 - 3.1. Fact sheet/Application Ratio. The ratio of total Fact Sheets to Applications in a Workspace should not exceed 10:1. If LeanIX becomes aware of this ratio being exceeded, LeanIX shall be entitled to request the Customer to regain such compliance and/or negotiate a commercial adjustment in writing.
 - 3.2. Re-assignment of Editor/Viewer rights. Customer may not reassign the Editor or Viewer rights to different employees as an attempt to avoid purchasing additional subscriptions for additional Users. Editor or Viewer rights can be reassigned in connection with the termination of the relationship of the User with Customer or a permanent change in the relevant job function.

FEATURE LIST - BUSINESS TECHNOLOGY COCKPIT

BTC STARTER EDITION

FEATURE	DESCRIPTION
One Business Technology Cockpit Workspace	A production Workspace to be filled with Customer Data providing Dashboards, Inventory, Reports, and Diagrams section
Single Sign-On (one identity provider)	LeanIX implements single sign-on (SSO) using the SAML protocol. The SaaS Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
Inventory and Excel Import/Export	Import and export of Fact Sheet data from a spreadsheet into the Inventory and vice versa.
APIs	An integration API using a build-in UI and a JSON format to make automated bulk import and export of data easy for developers without knowledge about the LeanIX Meta-Model. Additional REST-API, GraphQL API for high-performance queries and event based Webhooks.
Surveys	A feature that collects information from users to raise the accuracy and improves data quality.
Metrics	With Metrics, Users can display KPIs and their development over time in the context of the corresponding Fact Sheets.
Dashboards, Reports and Diagrams, configurable KPIs	Configurable dashboards with KPIs visualize data across the IT landscape including reports and diagrams to enable tracking, monitoring and data analysis. Pre-configured reports, user-created diagrams linked to the Inventory objects or search can be saved and shared for any user to retrieve that specific view later.
Tags, Quality Seal, To-Dos	Tags to extend the Meta-Model and use individual aspects for search, filtering, and in reports. Quality seals with configurable mandatory attributes and different quality states to check and improve the data quality on Fact Sheets. To-dos to assign action items to users including due dates and automatic reminder notifications.
Portals	Admin users can configure web-portals with a defined scope of existing data within the APM Workspace and make it available to a broad audience inside and outside the IT department, e.g., to create an Application Portal enabling business users to request software.
Mobile App	Mobile app providing workspace access available on iOS and Android.
Automated Discovery & Catalog of SaaS applications	Automated discovery of SaaS applications through an integration to LeanIX SaaS Management Platform (SMP). Discovered SaaS applications can be added or linked to the LeanIX EAM inventory. SaaS Catalog to automatically synchronize description, hosting & SSO information of discovered SaaS applications.
OData Integration	A one-way integration sending data from LeanIX to Microsoft PowerBI and Tableau business intelligence tools based on the Open Data Protocol (OData).
Confluence Integration (Confluence cloud, server and data center)	An integration connecting Atlassian Confluence Cloud to show live and interactive reports or Saved Searches in Atlassian's project collaboration solution.

BTC PREMIUM EDITION

All features included in the Starter Edition, plus the following

FEATURE	DESCRIPTION
Meta-Model Configuration	Set of functionalities that enable admin users to configure the data structure of a Fact Sheet Type by creating, updating and deleting custom fields, subsections and sections.
Lifecycle Catalog	Dedicated service that associates IT Component Fact Sheets to a catalog of technology assets in order to provide current and consistent lifecycle information on software and hardware.
SaaS Management	Directly integrate with 100+ SaaS applications to get detailed information and insights into usage, spend and utilization.
Jira Integration	An integration connecting to a Jira Software cloud instance providing a linking and synchronization of Fact Sheets and Jira issues (Jira server and data center offerings not supported).
Lucidchart Integration	An integration connecting Lucidchart to enable state-of-the-art diagramming capabilities to visualize IT landscape data.
SAP Signavio Integration (Process Manager)	An integration connecting SAP Signavio's Business Process Manager to link the application portfolio to business processes.

BTC EXPERT EDITION

All features included in the Premium Edition, plus the following

FEATURE	DESCRIPTION
Target architecture modelling	Pre-defined and configurable transformation items with impacts projected on milestones to model future changes and apply those changes as a part of the current architecture.
CAST Highlight Integration	An integration connecting CAST Highlight software intelligence insights to make more informed cloud transformation decisions.
Apptio Integration	An integration connecting the Apptio's IT Financial Management to enrich IT infrastructure data with financial management data.
ServiceNow Integration	Integration connects the Subscription Services to Customer's ServiceNow subscription in order to synchronize infrastructure and software asset information.

SUPPORT - BUSINESS TECHNOLOGY COCKPIT

ALL EDITIONS

SUPPORT LEVEL	DESCRIPTION
Comfort	Support according to the “Comfort” level, as described in the LeanIX Operational Terms Exhibit, available on https://www.leanix.net/en/legal/commercial