METRICS AND FEATURE LIST VSM
VALUE STREAM MANAGEMENT

METRICS

1. Definitions:
   1.1. "Workspace" is a self-contained, customer-specific environment within the Subscription Service.
   1.2. "Service Catalog" comprises of a level of documentation automatically created through integration with tools widely used in engineering teams.
   1.3. "Service" is a documentation unit within a Workspace. It refers to logical services owned by software development teams, which are combined into digital products that provides value for customers.
   1.4. "Number of Services" is the total count of entries in the Service Catalog available in a Workspace.
   1.5. "Tier" is a row of the Pricing Table establishing the annual Subscription Service Fees and Support fees, based on the number range of Services.

2. Tier determination/adjustment
   2.1. Metric. Usage for Value Stream Management is measured based on the Number of Services. The number of Services used by Customer shall not exceed the purchased Tier.
   2.2. Tolerance. Over-usage is tolerated up to the limit of two (2) Tiers above the purchased one ("Tolerance Threshold"), provided that, if LeanIX notifies Customer of any such over-usage, Customer shall, within 90 days, either: (1) disable any un-permitted use; or (2) purchase a higher Tier commensurate with Customer's actual use. Usage above the Tolerance Threshold is blocked.
   2.3. Tier Increase. At any point during the Subscription Term, Customer may purchase a higher Tier listed in the Annex Fee Table of the original Order Form by either issuing a PO or executing an additional Order Form. If a PO is issued, it shall match the amount in the Annex Fee Table and be subject to the same terms of the original Order Forms. Any Tier increase shall be co-termed with the then-current Subscription Term.

3. Fair Use Policy. If the ratio of total Services to other technical entries in a Workspace, e.g. source code repositories, exceeds 10:1, Customer may not be using the Subscription Service as designed to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer's use. If, in its reasonable discretion, LeanIX assesses Customer's use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

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FEATURE LIST

FEATURE	DESCRIPTION
One Value Stream Management Workspace	A production Workspace to be filled with Customer Data providing a Team Catalog, Service Catalog, and Product Catalog. Access to the Workspace for an unlimited number of Users is included.
Single Sign-On (one identity provider)	LeanIX implements single sign-on (SSO) using the SAML protocol. The Subscription Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
Out-of-the-box Integrations	Different out-of-the-box integrations exist, allowing the ingest of data from other systems (such as GitHub) into the respective Team, Service, or Product catalog.
REST API	A public API allowing the ability to import Teams, Services, and Products from systems not yet supported by an out-of-the-box integration.
GraphQL API	The GraphQL API provides access to the VSM knowledge graph (i.e., all the information about Teams, Services, Libraries, Products, and their relations), and is accessed via the GraphiQL explorer within the VSM workspace.
Enterprise Architecture Management (EAM) Integration	Integration to LeanIX's EAM for a comprehensive view of IT landscapes on an enterprise scale.

For further details, please refer to https://docs-vsm.leanix.net/