METRICS AND FEATURE LIST
ADVANCED APPLICATION PORTFOLIO MANAGEMENT (APM) BUNDLE

METRICS

1. Definitions:
    1.1. "Fact Sheet" means a documentation unit within the EAM Workspace (Fact Sheet count results directly from the Subscription Services; archived Fact Sheets will not be counted).
    1.2. "Number of EAM Applications" means the total count of Fact Sheet of the type "Application" available in the EAM Workspace
    1.3. "Number of SMP Applications" means the total count of SaaS Applications in the SMP workspace.
    1.4. "SaaS Application" means a Software-as-a-Service application tracked by SMP on the SMP Workspace.
    1.5. "Tier" means a row of the Pricing Table establishing the annual Subscription Service Fees and Support Fees for the Advanced APM Bundle modules based on ranges of the Number of Applications.
    1.6. "Workspace" means a self-contained, Customer-specific environment within the Subscription Services.

2. Tier determination/adjustment
    2.1. The annual Subscription Service Fees and Support Fees for the Advanced APM Bundle modules (per Workspace) are established by comparing the Number of EAM Applications and the Number of SMP Applications against the Tiers in the Pricing Table on the Order Form.
    2.2. The Parties will agree which Tier is applicable for the initial 12-month-period.
    2.3. The Customer can use a Number of EAM Applications and a Number of SMP Applications up to the limit of two (2) Tiers above the currently applicable Tier. Usage above such limit is blocked. To exceed such limit during a 12-month-period, the Parties shall agree to a commercial adjustment.
    2.4. During a 12-month period, if necessary, LeanIX will adjust the Tier for the next 12-month- period based on Customer's usage. If the maximum Number of Applications in the 8th month of the 12-month-period is higher than the currently applicable Tier, LeanIX will inform the Customer in the 9th month. The adjusted Tier will apply for the following 12-month- period.

3. Fair Use Policy: If the ratio of total Fact Sheets to Applications in the EAM Workspace exceeds 10:1, Customer may not be using the Subscription Service as designed in an attempt to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer's use. If, in its reasonable discretion, LeanIX assesses Customer's use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

***

FEATURE LIST

BASE MODULE – EAM APPLICATION PORTFOLIO MANAGEMENT (EAM APM)

FEATURE	DESCRIPTION
One Enterprise Architecture Management workspace	A production Workspace to be filled with Customer Data providing Dashboards, Inventory, Reports, and Diagrams section. Access to the Workspace for an unlimited number of Users is included.
Single Sign-On (one identity provider)	LeanIX implements single sign-on (SSO) using the SAML protocol. The SaaS Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
Inventory and Excel Import/Export	Import and export of Fact Sheet data from a spreadsheet into the Inventory and vice versa.
Surveys	A feature that collects information from users to raise the accuracy and improves data quality.
Metrics	With Metrics, Users can display KPIs and their development over time in the context of the corresponding Fact Sheets.
Dashboards, Reports and Diagrams, configurable KPIs	Configurable dashboards with KPIs visualize data across the IT landscape including reports and diagrams to enable tracking, monitoring and data analysis. Pre-configured reports, user-created diagrams linked to the Inventory objects or search can be saved and shared for any user to retrieve that specific view later. Reports can be complemented with custom-made ones from the community available in the LeanIX Store.
Tags, Quality Seal, To-Dos	Tags to extend the Meta-Model and use individual aspects for search, filtering, and in reports. Quality seals with configurable mandatory attributes and different quality states to check and improve the data quality on Fact Sheets. To-dos to assign action items to users including due dates and automatic reminder notifications.
Meta-Model Configuration	Set of functionalities that enable admin users to configure the data structure of a Fact Sheet Type by creating, updating and deleting custom fields, subsections and sections.
Automations	No-code, rule-based, and easy-to-adopt automations with triggers and action items to reduce time-consuming manual work. The maximum limit of available Automations per month is equal to the then current EAM | ADVANCED APM BUNDLE Tier * 100.
Portals	Admin users can configure web-portals with a defined scope of existing data within the APM Workspace and make it available to a broad audience inside and outside the IT department, e.g., to create an Application Portal enabling business users to request software.
Mobile App	Mobile app providing workspace access available on iOS and Android.
APIs	An integration API using a build-in UI and a JSON format to make automated bulk import and export of data easy for developers without knowledge about the LeanIX Meta-Model. Additional REST-API, GraphQL API for high-performance queries and event based Webhooks.

FEATURE	DESCRIPTION
Automated Discovery & Catalog of SaaS applications	Automated discovery of SaaS applications through an integration to LeanIX SaaS Management Platform (SMP). Discovered SaaS applications can be added or linked to the LeanIX EAM inventory.
	SaaS Catalog to automatically synchronize description, hosting & SSO information of discovered SaaS applications.
Value Stream Management (VSM) Integration	An integration to LeanIX's VSM offering for an automated and comprehensive view of IT components build as Software Artifacts.
SAP Signavio Integration (Process Manager)	An integration connecting SAP Signavio's Business Process Manager to link the application portfolio to business processes.
Confluence Integration (cloud, data center, server)	An integration connecting Atlassian Confluence Cloud to show live and interactive reports or Saved Searches in Atlassian's project collaboration solution.
Apptio Integration	An integration connecting the Apptio's IT Financial Management to enrich IT infrastructure data with financial management data.
Jira Integration (cloud)	An integration connecting to a Jira Software cloud instance providing a linking and synchronization of Fact Sheets and Jira issues (Jira server and data center offerings not supported).
Lucidchart Integration	An integration connecting Lucidchart to enable state-of-the-art diagramming capabilities to visualize IT landscape data.
OData Integration	A one-way integration sending data from LeanIX to Microsoft PowerBI and Tableau business intelligence tools based on the Open Data Protocol (OData).
CAST Highlight Integration	An integration connecting CAST Highlight's software intelligence insights to make more informed cloud transformation decisions.

BASE MODULE – SAAS MANAGEMENT PLATFORM (SMP)

FEATURE	DESCRIPTION
One SaaS Management Platform Workspace	A production Workspace to be filled with Customer Data providing Dashboards, a Service list, Usage and spend widgets, Renewals overview, Membership and Compliance data. Access to the Workspace for an unlimited number of Users is included.
Automated Discovery with Integrations to Enterprise Systems	Mapping of SaaS Application landscape based on integrations with key enterprise systems. Includes integrations to SSO, CASB, financial systems, expense management, HRIS, and similar systems such as Concur, ADP, NetSuite, Coupa, Expensify and Okta.
Monitoring and Alerting	Detection and overview of newly added SaaS Applications and their associated costs. Automatic alerts via email, Slack and Dashboard when new or potentially risky SaaS applications are detected.
Spend Analysis	SaaS spend breakdown and trend analysis by service or organizational unit.
Role-based Access Control	Access permissions management based on the role of the user for SaaS Management Platform.
Integrations to 100+ SaaS Vendors	Integrations connects to different SaaS vendors directly.

FEATURE	DESCRIPTION
Financial Planning and Analysis	SaaS spend breakdown and trend analysis by service or organizational unit. Budget allocation by SaaS Application.
Budget Enforcement	Set automatic budget alerts for SaaS Applications with consumption based pricing.
Application Engagement Analytics	Detect changes in usage and consumption patterns, provide in-depth insights on user engagement, licence utilization, and resource allocation.
Renewal Management	Renewals timeline, upcoming renewals table and automatic alerts for contract renewals. Leverage utilization insights to support negotiations and contract right- sizing.
SaaS Portal	Provides quick access to software tools and supports the backoffice to streamline application authorization and provisioning IT workflows.
Entitlement Management	License consumption analysis supporting entitlement rationalization and right-sizing, cross- organization license procurement, pooling and allocation of SaaS Applications, and contract consolidation.

ADDITIONAL MODULE – EAM TECHNOLOGY RISK MANAGEMENT (EAM TRM)

FEATURE	DESCRIPTION
Technology Obsolescence Reporting	Set of specific reporting views to quantify the impact of obsolescence risk on applications.
Lifecycle Catalog	Dedicated service that associates IT Component Fact Sheets to a catalog of technology assets in order to provide current and consistent lifecycle information on software and hardware.
ServiceNow Integration	Integration connects the Subscription Services to Customer's ServiceNow subscription in order to synchronize infrastructure and software asset information.

ADDITIONAL MODULE – EAM BUSINESS TRANSFORMATION MANAGEMENT (EAM BTM)

FEATURE	DESCRIPTION
Target architecture modelling	Pre-defined and configurable transformation items with impacts projected on milestones to model future changes and apply those changes as a part of the current architecture.
Advanced BTM and Target architecture reporting	Set of reports to visualize the target architecture and support decisions to accelerate Business Transformation.

For further details, please refer to https://docs-eam.leanix.net/ or https://docs-smp.leanix.net/