

## METRICS AND FEATURE LIST EAM ENTERPRISE ARCHITECTURE MANAGEMENT

### METRICS

1. Definitions:
  - 1.1. “Fact Sheet” means a documentation unit within a Workspace (Fact Sheet count results directly from the Subscription Services; Fact sheet count excludes (a) archived Fact Sheets and (b) Fact Sheets that are a subtype of the Application Fact Sheet in the category “Deployment” (UniqueID)).
  - 1.2. “Number of Applications” means the total count of Fact Sheet of the type “Application” available in a Workspace.
  - 1.3. “Tier” means a row of the Pricing Table establishing the annual Subscription Service Fees and Support Fees for the APM, TRM and/or BTM modules based on ranges of the Number of Applications.
  - 1.4. “Workspace” means a self-contained, Customer-specific environment within the Subscription Services.
2. Tier determination/adjustment
  - 2.1. Metric. Usage for the Enterprise Architecture Management modules APM, TRM and BTM is measured based on the Number of Applications. The number of Applications used by Customer shall not exceed the purchased Tier.
  - 2.2. Tolerance. Over-usage is tolerated up to the limit of two (2) Tiers above the purchased one (“Tolerance Threshold”), provided that, if LeanIX notifies Customer of any such over-usage, Customer shall, within 90 days, either: (1) disable any un-permitted use; or (2) purchase a higher Tier commensurate with Customer’s actual use. Usage above the Tolerance Threshold is blocked.
  - 2.3. Tier Increase. At any point during the Subscription Term, Customer may purchase a higher Tier listed in the Annex Fee Table of the original Order Form by either issuing a PO or executing an additional Order Form. If a PO is issued, it shall match the amount in the Annex Fee Table and be subject to the same terms of the original Order Forms. Any Tier increase shall be co-termed with the then-current Subscription Term.
3. Fair Use Policy. If the ratio of total Fact Sheets to Applications in a Workspace exceeds 10:1, Customer may not be using the Subscription Service as designed in an attempt to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer’s use. If, in its reasonable discretion, LeanIX assesses Customer’s use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

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## FEATURE LIST

### BASE MODULE - APPLICATION PORTFOLIO MANAGEMENT (APM)

FEATURE	DESCRIPTION
<b>One Enterprise Architecture Management workspace</b>	A production Workspace to be filled with Customer Data providing Dashboards, Inventory, Reports, and Diagrams section. Access to the Workspace for an unlimited number of Users is included.
<b>Single Sign-On (one identity provider)</b>	LeanIX implements single sign-on (SSO) using the SAML protocol. The SaaS Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
<b>Inventory and Excel Import/Export</b>	Import and export of Fact Sheet data from a spreadsheet into the Inventory and vice versa.
<b>Surveys</b>	A feature that collects information from users to raise the accuracy and improves data quality.
<b>Metrics</b>	With Metrics, Users can display KPIs and their development over time in the context of the corresponding Fact Sheets.
<b>Virtual Workspace</b>	Virtual Workspaces control Users' read and edit rights for Fact Sheets.  Requires Single Sign-On (SSO) specifying the Access Control Entity (ACE) in the SAML assertion.
<b>Dashboards, Reports and Diagrams, configurable KPIs</b>	Configurable dashboards with KPIs visualize data across the IT landscape including reports and diagrams to enable tracking, monitoring and data analysis. Pre-configured reports, user-created diagrams linked to the Inventory objects or search can be saved and shared for any user to retrieve that specific view later. Reports can be complemented with custom-made ones from the community available in the LeanIX Store.
<b>Tags, Quality Seal, To-Dos</b>	Tags to extend the Meta-Model and use individual aspects for search, filtering, and in reports. Quality seals with configurable mandatory attributes and different quality states to check and improve the data quality on Fact Sheets. To-dos to assign action items to users including due dates and automatic reminder notifications.
<b>Meta-Model Configuration</b>	Set of functionalities that enable admin users to configure the data structure of a Fact Sheet Type by creating, updating and deleting custom fields, subsections and sections.
<b>Automations</b>	No-code, rule-based, and easy-to-adopt automations with triggers and action items to reduce time-consuming manual work. The maximum limit of available Automations per month is equal to the then current EAM   APM Tier * 100.
<b>Portals</b>	Admin users can configure web-portals with a defined scope of existing data within the APM Workspace and make it available to a broad audience inside and outside the IT department, e.g., to create an Application Portal enabling business users to request software.
<b>Mobile App</b>	Mobile app providing workspace access available on iOS and Android.
<b>APIs</b>	An integration API using a build-in UI and a JSON format to make automated bulk import and export of data easy for developers without knowledge about the LeanIX Meta-Model.

<b>FEATURE</b>	<b>DESCRIPTION</b>
	Additional REST-API, GraphQL API for high-performance queries and event based Webhooks.
<b>Automated Discovery &amp; Catalog of SaaS applications</b>	Automated discovery of SaaS applications through an integration to LeanIX SaaS Management Platform (SMP). Discovered SaaS applications can be added or linked to the LeanIX EAM inventory.  SaaS Catalog to automatically synchronize description, hosting & SSO information of discovered SaaS applications.
<b>Value Stream Management (VSM) Integration</b>	An integration to LeanIX's VSM offering for an automated and comprehensive view of IT components build as Software Artifacts.
<b>SAP Signavio Integration (Process Manager)</b>	An integration connecting SAP Signavio's Business Process Manager to link the application portfolio to business processes.
<b>Confluence Integration (cloud, data center, server)</b>	An integration connecting Atlassian Confluence Cloud to show live and interactive reports or Saved Searches in Atlassian's project collaboration solution.
<b>Apptio Integration</b>	An integration connecting the Apptio's IT Financial Management to enrich IT infrastructure data with financial management data.
<b>Jira Integration (cloud)</b>	An integration connecting to a Jira Software cloud instance providing a linking and synchronization of Fact Sheets and Jira issues (Jira server and data center offerings not supported).
<b>Lucidchart Integration</b>	An integration connecting Lucidchart to enable state-of-the-art diagramming capabilities to visualize IT landscape data.
<b>OData Integration</b>	A one-way integration sending data from LeanIX to Microsoft PowerBI and Tableau business intelligence tools based on the Open Data Protocol (OData).
<b>Business Capability Catalog</b>	Import industry-specific, best-practice Business Capability Maps.

#### ADDITIONAL MODULE - TECHNOLOGY RISK MANAGEMENT (TRM)

<b>FEATURE</b>	<b>DESCRIPTION</b>
<b>Technology Obsolescence Reporting</b>	Set of specific reporting views to quantify the impact of obsolescence risk on applications.
<b>Lifecycle Catalog</b>	Dedicated service that associates IT Component Fact Sheets to a catalog of technology assets in order to provide current and consistent lifecycle information on software and hardware.
<b>Tech Category Catalog</b>	A catalog to view and import standard tech category taxonomies (TBM). Usage of the Catalog will allow for automatic assignment of IT Components to Tech Categories based on configuration in the Lifecycle Catalog.
<b>ServiceNow Integration</b>	Integration connects the Subscription Services to Customer's ServiceNow subscription in order to synchronize infrastructure and software asset information.

## ADDITIONAL MODULE - BUSINESS TRANSFORMATION MANAGEMENT (BTM)

FEATURE	DESCRIPTION
<b>Target architecture modelling</b>	Pre-defined and configurable transformation items with impacts projected on milestones to model future changes and apply those changes as a part of the current architecture.
<b>Advanced BTM and Target architecture reporting</b>	Set of reports to visualize the target architecture and support decisions to accelerate Business Transformation.
<b>Transformation Explorer</b>	Central overview of all Transformations in the workspaces to manage planned and ongoing initiatives and impacted projects.

For further details, please refer to <https://docs-eam.leanix.net/>