

METRICS AND FEATURE LIST VSM

VALUE STREAM MANAGEMENT

METRICS

1. Definitions:
 - 1.1. "Workspace" is a self-contained, customer-specific environment within the Subscription Service.
 - 1.2. "Service Catalog" comprises of a level of documentation automatically created through integration with tools widely used in engineering teams.
 - 1.3. "Service" is a documentation unit within a Workspace. It refers to logical services owned by software development teams, which are combined into digital products that provides value for customers.
 - 1.4. "Number of Services" is the total count of entries in the Service Catalog available in a Workspace.
 - 1.5. "Tier" is a row of the Pricing Table establishing the annual Subscription Service Fees and Support fees, based on the number range of Services.
2. Tier determination/adjustment
 - 2.1. The annual Subscription Service Fees and Support Fees for Value Stream Management (per Workspace) are established by comparing the number of Services against the Tiers in the Pricing Table on the Order Form.
 - 2.2. The Parties will agree which Tier is applicable for the initial 12-month-period.
 - 2.3. The Customer can use several Services up to the limit of two (2) Tiers above the currently applicable Tier. Usage above such limit is blocked. To exceed such limit during a 12-month-period, the parties shall agree to a commercial adjustment.
 - 2.4. During a 12-month period, if necessary, LeanIX will adjust the Tier for the next 12-month- period based on customer's usage. If the maximum number of Services in the 8th month of the 12-month-period is higher than the currently applicable Tier, LeanIX will inform the customer in the 9th month. The adjusted Tier will apply for the following 12-month- period.
3. Fair Use Policy: If the ratio of total Services to other technical entries in a Workspace, e.g. source code repositories, exceeds 10:1, Customer may not be using the Subscription Service as designed to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer's use. If, in its reasonable discretion, LeanIX assesses Customer's use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

FEATURE LIST

FEATURE	DESCRIPTION
One Value Stream Management Workspace	A production Workspace to be filled with Customer Data providing a Team Catalog, Service Catalog, and Product Catalog. Access to the Workspace for an unlimited number of Users is included.
Single Sign-On (one identity provider)	LeanIX implements single sign-on (SSO) using the SAML protocol. The Subscription Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
Out-of-the-box Integrations	Different out-of-the-box integrations exist, allowing the ingest of data from other systems (such as GitHub) into the respective Team, Service, or Product catalog.
REST API	A public API allowing the ability to import Teams, Services, and Products from systems not yet supported by an out-of-the-box integration.
GraphQL API	The GraphQL API provides access to the VSM knowledge graph (i.e., all the information about Teams, Services, Libraries, Products, and their relations), and is accessed via the GraphQL explorer within the VSM workspace.
Enterprise Architecture Management (EAM) Integration	Integration to LeanIX's EAM for a comprehensive view of IT landscapes on an enterprise scale.

For further details, please refer to <https://docs-vsm.leanix.net/>