METRICS AND FEATURE LIST EAM
ENTERPRISE ARCHITECTURE MANAGEMENT

METRICS

1. Definitions:
   1.1. "Application" means software documented in a Workspace via a Fact Sheet.
   1.2. "Fact Sheet" means a documentation unit within a Workspace (Fact Sheet count results directly from the SaaS Services; archived Fact Sheets will not be counted).
   1.3. "Number of Applications" means the total count of Applications available in a Workspace. The decisive factor is the Applications actually documented.
   1.4. "Tier" means a row of the Pricing Table establishing the annual Subscription Service Fees and Support Fees for the APM, TRM and/or BTM modules based on ranges of the Number of Applications.
   1.5. "Workspace" means a self-contained, Customer-specific environment within the Subscription Services.

2. Tier determination/adjustment
   2.1. The annual Subscription Service Fees and Support Fees for the APM, TRM and/or BTM modules (per Workspace) are established by comparing the Number of Applications against the Tiers in the Pricing Table on the Order Form.
   2.2. The Parties will agree which Tier is applicable for the initial 12-month-period.
   2.3. The Customer can use a Number of Applications up to the limit of two (2) Tiers above the currently applicable Tier. Usage above such limit is blocked. To exceed such limit during a 12-month-period, the Parties shall agree to a commercial adjustment.
   2.4. During a 12-month period, if necessary, LeanIX will adjust the Tier for the next 12-month- period based on Customer's usage. If the maximum Number of Applications in the 8th month of the 12-month-period is higher than the currently applicable Tier, LeanIX will inform the Customer in the 9th month. The adjusted Tier will apply for the following 12-month- period.

3. Fair Use Policy: If the ratio of total Fact Sheets to Applications in a Workspace exceeds 10:1, Customer may not be using the Subscription Service as designed in an attempt to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer's use. If, in its reasonable discretion, LeanIX assesses Customer's use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

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FEATURE LIST

BASE MODULE - APPLICATION PORTFOLIO MANAGEMENT (APM)

FEATURE	DESCRIPTION
One APM Workspace	A self-contained area that contains Customer's APM data consisting of a Dashboard, Inventory, Reports and Diagrams section.
One Sandbox (maximum of five users)	Copy of the production workspace, which is utilized for development, testing and learning as not to compromise the (original) production data.
Surveys	Feature that collects information from users to raise the accuracy and improves data quality.
Metrics	With Metrics, Users can display KPIs and their development over time in the context of the corresponding Fact Sheets.
Single Sign-On (one identity provider)	LeanIX implements single sign-on (SSO) using the SAML protocol. The SaaS Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
Virtual Workspace	Virtual Workspaces control Users' read and edit rights for Fact Sheets. Requires Single Sign-On (SSO) specifying the Access Control Entity (ACE) in the SAML assertion.
Smart Xplore: Dashboards, Saved Searches, Reports and Diagrams	Configurable dashboards visualize data across the IT landscape by using reports and diagrams to enable tracking, monitoring and data analysis. A configured report, diagram or search can be saved in order to retrieve that specific view at a later time.
Application Portfolio Management and Technology Risk Reporting	Set of configurable real-time reports, which can be complemented with custom-made reports available in the LeanIX Store (https://store.leanix.net/en).
Self-Configuration	Set of functionalities that enable admin users to configure the data structure of a Fact Sheet Type by creating, updating and deleting custom fields, subsections and sections.
Self-Service Portal	Admin users can configure a web-portal with a defined scope of existing data within the APM Workspace and make it available to a broad audience inside and outside the own IT department, e.g., to create an Application Portal enabling business users to request software.
Automated Discovery & Catalog of SaaS applications	Integrations to Enterprise-Resource-Planning (ERP), Expense management, contract management, SSO, cloud access security broker (CASB), Browser plug-in, like Concur, NetSuite, Coupa, Okta, Spring CM. All discovered SaaS applications will automatically be included in the LeanIX Inventory.
Value Stream Management (VSM)	Integration to LeanIX's Subscription Services for an automated and comprehensive view of IT components build as Software Artifacts.
Signavio Integration (Process Manager)	Integration connects the Subscription Services with Customer's Signavio's business process management subscription, linking the application portfolio to business processes.

FEATURE	DESCRIPTION
Confluence Integration (Confluence Cloud, Server and Data Center)	Integration connects the Subscription Services to Customer's Confluence subscription to show live and interactive reports or Saved Searches in Atlassian's project collaboration solution.
Apptio Integration	Integration connects the Subscription Services to Customer's Apptio's IT Financial Management subscription in order to enrich IT infrastructure data with Financial Management data.
Lucidchart Integration	Integration connects the Subscription Services to Customer's Lucidchart subscription to enable state-of-the-art diagramming capabilities in order to visualize IT landscape data.

ADDITIONAL MODULE - TECHNOLOGY RISK MANAGEMENT (TRM)

FEATURE	DESCRIPTION
Advanced Technology Risk Reporting	Set of specific reporting views to quantify the impact of obsolescence risk on applications.
Lifecycle Catalog	Dedicated service that associates IT Component Fact Sheets to a catalog of technology assets in order to provide current and consistent lifecycle information on software and hardware.
ServiceNow Integration	Integration connects the Subscription Services to Customer's ServiceNow subscription in order to synchronize infrastructure and software asset information.

ADDITIONAL MODULE - BUSINESS TRANSFORMATION MANAGEMENT (BTM)

FEATURE	DESCRIPTION
Extended data model	Additional Fact Sheets to support Business Transformation Management (Project Fact Sheet moves under a new Fact Sheet type as a category)
Target architecture modelling	Feature to model future changes and apply those changes as a part of the current architecture
Advanced BTM and Target architecture reporting	Set of reports to visualize the target architecture and support decisions to accelerate Business Transformation

For further details, please refer to https://docs-eam.leanix.net/