

METRIC AND FEATURES LIST SMP

SAAS MANAGEMENT PLATFORM

SMP USAGE METRIC

“EMPLOYEE”

“Employee” means a Customer’s employee with a license to at least three SaaS Applications. “SaaS Application” means a Software-as-a-Service application tracked by SMP. “Workspace” means a self-contained, Customer-specific environment within the Subscription Services.

FEATURES LIST

FEATURES	DESCRIPTION
One SaaS Management Platform Workspace	A production Workspace to be filled with Customer Data providing Dashboards, a Service list, Usage and spend widgets, Renewals overview, Membership and Compliance data. Access to the Workspace for an unlimited number of Users is included.
Automated Discovery with Integrations to Enterprise Systems	Mapping of SaaS Application landscape based on integrations with key enterprise systems. Includes integrations to SSO, CASB, financial systems, expense management, HRIS, and similar systems such as Concur, ADP, NetSuite, Coupa, Expensify and Okta.
Monitoring and Alerting	Detection and overview of newly added SaaS Applications and their associated costs. Automatic alerts via email, Slack and Dashboard when new or potentially risky SaaS applications are detected.
Spend Analysis	SaaS spend breakdown and trend analysis by service or organizational unit.
Role-based Access Control	Access permissions management based on the role of the user for SaaS Management Platform.
Integrations to 100+ SaaS Vendors	Integrations connects to different SaaS vendors directly.
Financial Planning and Analysis	SaaS spend breakdown and trend analysis by service or organizational unit. Budget allocation by SaaS Application.
Budget Enforcement	Set automatic budget alerts for SaaS Applications with consumption based pricing.
Application Engagement Analytics	Detect changes in usage and consumption patterns, provide in-depth insights on user engagement, licence utilization, and resource allocation.
Contract Renewal Management	Contracts timeline, contracts list, committed spend report and automatic alerts for contract renewals. Leverage utilization insights to support negotiations and contract right- sizing.
SaaS Portal	Provides quick access to software tools and supports the backoffice to streamline application authorization and provisioning IT workflows.
Entitlement Management	License consumption analysis supporting entitlement rationalization and right-sizing, cross-organization license procurement, pooling and allocation of SaaS Applications, and contract consolidation.

For further details, please refer to <https://docs-smp.leanix.net/>