

# METRIC AND FEATURES LIST VSM

## VALUE STREAM MANAGEMENT

### VSM USAGE METRIC

#### “SERVICE”

“Service” is a documentation unit within a Workspace. It refers to logical services owned by software development teams, which are combined into digital products that provides value for customers. The number of Services taken into account for the usage calculation is the total count of entries in the Service Catalog available in a Workspace. “Service Catalog” comprises of a level of documentation automatically created through integration with tools widely used in engineering teams. “Workspace” is a self-contained, customer-specific environment within the Subscription Service.

Fair Use Policy. If the ratio of total Services to other technical entries in a Workspace, e.g. source code repositories, exceeds 10:1, Customer may not be using the Subscription Service as designed to avoid a higher Tier. In such event, the Parties will promptly convene to discuss Customer’s use. If, in its reasonable discretion, LeanIX assesses Customer’s use as improper, the Parties will negotiate a commercial adjustment that reflects the Tier that would have been applicable had Customer used the Subscription Service as designed.

### FEATURES LIST

FEATURES	DESCRIPTION
<b>One Value Stream Management Workspace</b>	A production Workspace to be filled with Customer Data providing a Team Catalog, Service Catalog, and Product Catalog. Access to the Workspace for an unlimited number of Users is included.
<b>Single Sign-On (one identity provider)</b>	LeanIX implements single sign-on (SSO) using the SAML protocol. The Subscription Services can be configured to work with three types of Identity Providers (IDPs): internal, internal LDAP-based, and customer's IDP.
<b>Out-of-the-box Integrations</b>	Different out-of-the-box integrations exist, allowing the ingest of data from other systems (such as GitHub) into the respective Team, Service, or Product catalog.
<b>REST API</b>	A public API allowing the ability to import Teams, Services, and Products from systems not yet supported by an out-of-the-box integration.
<b>GraphQL API</b>	The GraphQL API provides access to the VSM knowledge graph (i.e., all the information about Teams, Services, Libraries, Products, and their relations), and is accessed via the GraphQL explorer within the VSM workspace.
<b>Enterprise Architecture Management (EAM) Integration</b>	Integration to LeanIX’s EAM for a comprehensive view of IT landscapes on an enterprise scale.

For further details, please refer to <https://docs-vsm.leanix.net/>